



Manitoba League of Persons with Disabilities

Accessibility Consulting Services





ARE YOU PREPARED?

Manitoba is a leader in accessibility law - the Accessibility for Manitobans Act (AMA) has been created to make Manitoba a more inclusive Province.

There are over 200,000 Manitobans living with a disability – this is a market you cannot afford to miss out on!

Accessibility is the #1 reason for Manitoba Human Rights Complaints. Find out if your organization maybe at risk.

TRAINING

MLPD will bring the training to you!

Our workshop-style training curriculum means staff will become confident in delivering Accessible Customer Service and/or providing Accessible Employment opportunities. Or sign-in to our online training system and your staff can work through the curriculum at their own pace.

POLICY CREATION

Our accessibility knowledge and flexible policy templates can assist your organization to become compliant with the AMA. Your staff will have the guidelines to deliver accessible customer service. And your organization will be ready to offer accessible employment options. Choose from custom or do-it-yourself options!

EVENT PLANNING

Learn how to plan an accessible event from choosing the right venue to creating accessible posters and notices to market the event.

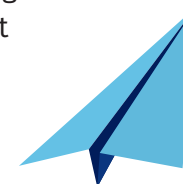
MYSTERY SHOPPERS

How do you know if your organization has barriers to accessibility?

Our specially trained mystery shoppers will visit your organization or website and give you feedback about where potential customers may experience barriers to accessing your goods and services. MLPD's practical tips and solutions will provide guidance to help your organization deliver barrier-free service.

Additional Services:

- Accessibility plan building
- Two-year accessibility plan review
- Surveys for staff and customers to help identify barriers
- Project management and scribe services
- Customized workshops and presentations featuring speakers with lived experience with disability and their stories of accessibility issues and tips to remove barriers





ABOUT US

A Made-in-Manitoba
Accessibility Consulting
Service

Over 40 Years of Accessibility,
Lived Experience Service,
and Advice.

Custom and
Do-It-Yourself Options

Contact us today for lived experience advice
on how to:

- Increase and diversify your customer base
- Spend less time (and money) on complaints and remediation



MLPD

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